

Local authority report - Nottingham City Council

For the period ending – 31/03/2015

For further information on interpretation of statistics click on this link to go to

<http://www.lgo.org.uk/publications/annual-report/note-interpretaion-statistics/>

Complaints and enquiries received

Local Authority		Adult Care Services	Benefits and Tax	Corporate and other services	Education and children's services	Environmental services and public protection	Highways and transport	Housing	Planning and development	Total
Nottingham City Council	2015	15	28	5	23	8	13	12	6	110
	2014	11	15	13	31	11	9	18	7	115

Decisions made

Local Authority		Upheld	Not Upheld	Advice given	Closed after initial enquiries	Incomplete/Invalid	Referred back for local resolution	Total
Nottingham City Council	2015	6	20	4	21	4	54	109
	2014	14	30	7	29	4	40	124